

Graham Levens

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PHOTOGRAPHER | GUEST EXPERIENCE | PHOTO SALES

Portrait and event photographer with a year aboard Norwegian Cruise Line's Pride of America, where I was the Photography Department's top salesperson and its most-recognized team member for guest feedback. I shoot studio-lit formal portraits, embarkation and port sessions, and candid event coverage for hundreds of guests a week, then select, retouch, and prepare the images for print and digital sale. I am comfortable approaching strangers, directing camera-shy people, and closing a sale, and I bring the same energy to the last shift of the night as the first.

AWARDS & RECOGNITION

- Vacation Heroes Comment Card Top Earner Award, Norwegian Cruise Line, Pride of America (January 23, 2026): most positive guest comment cards in the Photography Department.
- Pride of America Heroes of the Week, awarded twice (March 6 and May 29, 2026) for the Vacation Hero service standard: connecting with guests, using their names, and remembering their preferences.
- Photography Department's top salesperson for photo packages, prints, and digital products; highest guest tips on the team.
- Eagle Scout, Boy Scouts of America.

EXPERIENCE

Norwegian Cruise Line - Pride of America

JUN 2025 - JUN 2026

Photographer & Photography Sales Associate | Honolulu, Hawaii

- Photographed guests across the full cruise week: embarkation, formal portrait nights, themed events, dining rooms, celebrations, and port days in Kahului, Hilo, Kona, and Nawiliwili.
- Set up and ran studio portrait stations with DSLR cameras, off-camera flash, continuous lighting, and printed and digital backdrops; posed couples, families, and large groups quickly and made reluctant subjects comfortable.
- Selected, color-corrected, retouched, tagged, and organized thousands of images per voyage for the onboard gallery, print production, and digital delivery.
- Sold photo packages, prints, digital files, 3D crystals, frames, wall art, cameras, and accessories through consultative selling and confident closing; ranked first in department sales.
- Captured specialty iris and eye photographs as a premium product line.
- Ran gallery kiosks and POS transactions, resolved guest concerns on the spot, and protected camera equipment and inventory during long and late-night shifts.

Jersey Mike's Subs

2023 - 2024

Crew Member / Slicer | Hemet, California

- Fast, accurate counter service during rushes: orders, slicer, cash and POS, opening and closing, food-safety standards.

Alpine Retreat & Camp

JUN 2022 - NOV 2023

Front Desk / Camp Host & Multi-Position Team Member | Blue Jay, California

- First point of contact for arriving groups, including late-night and after-hours coverage; resolved guest and facility issues and handled last-minute requests.
- Counselor and instructor for middle- and high-school campers, leading groups of up to 30; ran the rock wall, high ropes, zip line, and belay stations to strict safety standards (certified).
- Red Cross certified lifeguard; helped save a child's life while remaining composed under pressure. Also worked maintenance, painting (scissor lift), housekeeping turnover, and dining service.

Oggi's Sports Brewhouse Pizza

2022 - 2023

Kitchen Team Member | Upland, California

- Fryer, grill, salad, and pizza stations; trained new kitchen staff on cooking techniques and station procedures.

SKILLS

Photography: Portrait, group, and event photography; studio and off-camera lighting; posing and directing; DSLR systems; culling, color correction, retouching, tagging, and print preparation; high-volume workflow

Guest Experience & Sales: Approaching and engaging strangers, consultative selling, upselling and cross-selling, closing, POS and cash handling, complaint resolution, working with guests of all ages and nationalities

Operations & Safety: Team training, youth leadership, lifeguarding, ropes and belay instruction, food safety, opening and closing, equipment and inventory care

EDUCATION & CERTIFICATIONS

High School Diploma, Western Christian High School (2023) | Eagle Scout | STCW Basic Safety Training (Crowd Management, Maritime Security Awareness, Personal Survival Techniques, Basic Firefighting, First Aid/CPR/AED, Personal Safety & Social Responsibilities), June 2025 | American Red Cross Lifeguard | Food Handler Cards, Riverside and San Bernardino Counties | Ropes Course & Belay Certification | TWIC Card